

CPOSS

Cox Porting Operations Support System

Company & User Registration

Cox Communications
Telephony DevOps – Atlanta
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CPOSS

Cox Porting Operations Support System is a web application providing a secure and reliable solution for registered Carriers to port an end user's telephone number from a Cox telephony system to carrier system within the same metropolitan area.

CPOSS processes Port Requests for SPID's: 7661 and 979H

States Serviced: **AZ, AR,CA, CT, FL, GA, ID, IA, KS, LA, NE, NV, OH, OK, RI, VA**

CPOSS URL <https://porting.cox.com>

Holiday Schedule

- New Year's Day
- Memorial Day
- Labor Day
- Martin Luther King, Jr. Day
- Independence Day
- Thanksgiving Day
- Christmas Day

CPOSS - Company and User Registration

Initial Company registration, New User, and password resets are available as a self service on the CPOSS portal at <https://porting.cox.com>

Trading Partner Administrators must first register a Company profile. Registration will include providing Company details, Administrative and Secondary Contact details, SPID(s), establishment of an email domain, and accepting the porting agreement. Company registration is required to be completed prior to individual users requesting access.

Once a Company profile has been registered and activated by Cox Communications, then individual users will be able to request their individual company Email Id.

Individual User Registration

All users requesting access under a Company profile must have their own company email address that matches the registered domain off the Company profile selected during Sign Up. Cox does not support generic User Id/Email Id's.

Users may have multiple registrations under different Company profiles; however, users will only be able to submit and view/modify LSRs for the Email Id and company they are currently logged in CPOSS under.

Password Requirements

All CPOSS users will have an individual password associated to their Email Id.

Passwords must contain between 8-16 characters and follow the below requirements:

- Must contain at least one capital letter
- Must contain at least one lowercase letter
- Must contain at least one number
- Cannot contain the username

Users who have entered an invalid/incorrect password five (cumulative) times will have their Email Id locked/deactivated. If user account is locked, users will need to send their locked email address with a request to unlock their account to:

noc.lnp@cox.com for assistance.

Do not share individual user passwords.